

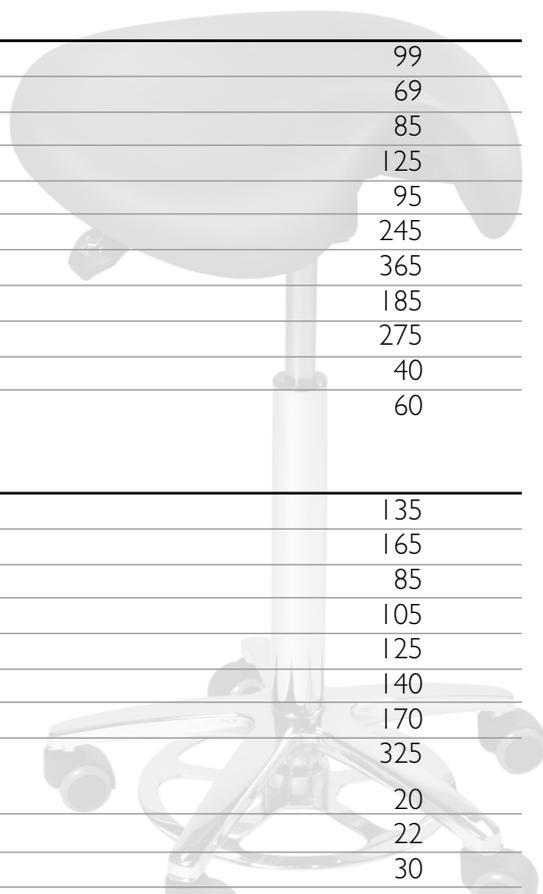
Meditelle Product	Code		£ Net Price
MEDICAL PLINTHS P2 - 5			
Charcot	CHA2100	▲	1345
Jenner	JEN2200	▲	1445
Penfield	PEN2300	▲	1245
Halsted	HAL2400	▲	985
Lister (pictured on back cover) *see website for full details	LIS2500	▲	1695
TREATMENT COUCHES P6 - P8			
Osler 2-section	OSL3100	▲	875
Osler 3-section	OSL3110	▲	975
Huxley	HUX3200	▲	570
TREATMENT & CLINIC CHAIRS/GYNAE CHAIRS P9 - 12			
Addison	ADD3300	▲	1195
Addison Split-Leg	ADD3310	▲	1295
Joslin	JOS4100	▲	685
Joslin Split-Leg	JOS4110	▲	785
Henderson (inc. foot bar+adjustable arms+head rest)	HEN4200	▲	375
Gynae Chairs - see Meditelle.co.uk for latest designs and prices			
EXAMINATION & FIRST AID COUCHES P16 - 17			
Dunbar (inc. hygiene roll holder)	DUN5100		195
Dunbar Low Height (inc. hygiene roll holder)	DUN5140		195
Dunbar Companion Trolley	DUN5120		139
Dunbar Couch with Trolley & Steps Room Set	DUN5130		385
Paget Portable	PAG5200		210
Paget Carrying Case	PAG5201		35
Marsden (inc. hygiene roll holder) *see website for full details	MAR5300		310
PRACTICE FURNITURE P18 - 19			
Beaumont	BEA6100	▲	929
Morton	MOR6200		489

PRICES - All prices are quoted in pounds sterling and are subject to VAT at the prevailing rate.

FREE COURIER DELIVERY to mainland UK destinations on orders over £75. Orders under £75 add £6.95+vat per address.

For larger items ▲ free delivery is fully crated via specialist pallet courier. Meditelle Personal Installation service is available to order/ recommended on these items - see over for full details. For overseas and offshore delivery or FOB – please contact us.

Meditelle Product	Code	£ Net Price
STORAGE SOLUTIONS P20 - 21 Mesmer Trolley Range - See also Dunbar Trolley P16		
General Trolley	MES7100	125
General Trolley with drawer unit	MES7110	155
General Tower Trolley with basket	MES7120	145
Surgical Stainless Trolley 2 tier - square	MES7200	235
Surgical Stainless Trolley 3 tier - square	MES7210	265
Surgical Stainless Trolley 2 tier - oblong	MES7230	265
Surgical Stainless Trolley 3 tier - oblong	MES7240	295
PRIVACY & SAFETY SOLUTIONS P22 - 23 Avery Ancillary Range		
Steps - double	AVE8100	99
Steps - single	AVE8110	69
Drip Stand - double hook	AVE8200	85
Arm & Leg Rest Support	AVE8400	125
Leg & Foot Rest Support	AVE8500	95
Screens with vinyl panels – four fold	AVE8600	245
Screens with vinyl panels – six fold	AVE8610	365
Screens with polyester curtains – four fold	AVE8620	185
Screens with polyester curtains – six fold	AVE8630	275
Spare polyester curtain set - four	AVE8611	40
Spare polyester curtains – six	AVE8612	60
SEATING SOLUTIONS P24 - 25 Hansen Seating Range		
Chair with foot ring	HAN9100	135
Chair with foot ring & armrests	HAN9110	165
Operator stool	HAN9200	85
Operator stool with foot ring	HAN9210	105
Sit/Stand moulded Stool	HAN9300	125
Saddle Stool - standard with foot ring	HAN9400	140
Saddle Stool - tilting with foot ring	HAN9410	170
Medi Seat	HAN9500	325
Alternative low lift/high lift	HAN9011/12	20
Wheel variant select - soft anti static/ brake loaded/ gripper feet	HAN9013	22
Memory foam layer	HAN9014	30



Meditelle Product	Code	£ Net Price
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ACCESSORIES P13 (available on specified models - refer to individual brochure product page for details)

Hygiene Roll Holder	A1	27
Safety Rails - fold down (pair)	A2	130
Head Cushion Support	A3	45
IV Pole (double)	A4	69
Foot Stirrups (pair)	A5	95
Leg Support Troughs (pair)	A6	145
Phlebotomy Arm	A7	95
Adjustable Arm Supports (pair)	A8	65
Folding Arm Extensions (pair/plinths only)	A9	80

BOLSTER SUPPORTS

Full Round Bolster	B16	22
Half Round Bolster	B17	22
Face Bolster Cushion	B18	22

OPTIONS P14 (available on specified models - refer to individual brochure product page for details)

Additional +3"Width	O21	65
Narrower -4"Width (on Halsted only)	O22	45
Wider +8"Width (on Halsted only)	O23	95
Breather Hole Insertion + Vinyl Wedge	O24	25
Anatomic Memory Foam	O25	95
Hydraulic Height Operation	O26	FOC
Electronic Double Footswitch Control	O27	75
A base variant is available to special order on most couches to allow hoist access		POA

Standard Vinyl selection see P15	V30	free
Vinyl Upgrade - optional selection see P15	V31	40

NEW COUCHES & CHAIRS - VIEW ONLINE AT MEDITELLE.CO.UK

Wesley Electronic Heavy Duty 2-section Extra Comfort Plinth	WES2600	▲	1365
Ainsworth Electronic Heavy Duty Multi-Way Manipulation Plinth	AIN2700	▲	1695
Milton Hydraulic Lift Clinic/ Phlebotomy Chair	MIL4300	▲	525
Christie Electronic Gynaecology Chair (static also available)	CHR4400	▲	1259
Bevington Electronic Gynaecology Couch	BEV4500	▲	1490

How to order

By phone 0121 332 1850

- Monday – Friday 9.30-4.30
- Place your order instantly with a sales advisor

By Fax 0121 332 1851

- Fax your official purchase order

By Post

- Mail your official purchase order to our office:
Meditelle Limited
Meditelle Medical Equipment Division
Manufacturing Centre
Moor Lane, Witton
BIRMINGHAM B6 7HH UK

Online at www.meditelle.co.uk

Meditelle Ltd – Group of Companies also includes:

Meditelle Dental Equipment
www.meditelle-dental.co.uk

Beautelle Therapy Equipment
www.beautelle.co.uk

Registered Number 6735158 registered office as company address.

Customer Services

- Expert, knowledgeable advice and guidance on any of our products
- Information on manufacturing lead times and delivery options when placing your order
- Technical assistance on product requirements

To speak to a Meditelle Advisor call 0121 332 1850 or email enquiry@meditelle.co.uk

Equipment Proposals & Tenders

As an established equipment manufacturer and supplier, we are familiar with tendering and quotation procedures. Our sales and technical service staff are happy to assist with all types of enquiry in order to achieve the most competitive equipment proposal for your organisation.

For a quote please telephone us on **0121 332 1850** or email enquiry@meditelle.co.uk.

Bespoke Products & Product Modifications

All Meditelle products are manufactured to order in our British factory. If you cannot find the exact size or specification you require we can re-design and modify our products to meet your own particular requirements.

To speak to a Meditelle Technician call 0121 332 1850

Payment

Prices - All products are listed at trade prices and are therefore subject to VAT at the prevailing rate.

Payment Methods:

NHS - PURCHASE ORDERS

**Simply fax your order to
0121 332 1851**

and we will process the order for you

Purchases by Professional Individuals; Partnerships, Organisations; Students	NHS - Clinics, Hospitals, Dental, GP Surgeries & Nursing Homes	UK Government - Laboratories, Universities, Emergency Services; PLC Companies	Ltd Companies; Private Practices; Project Managers / Contractors	Outside of the UK
All of the above can pay instantly either via the telephone or directly on our website using most credit cards				
Payment with order by credit card, cheque or BACs. <i>Pro forma invoice available.</i>	Fax or Mail your purchase order we will then invoice on a 30 day basis.	Fax or Mail your purchase order we will then invoice on a 30 day basis.	Payment with order by credit card, cheque or BACs. <i>Pro forma invoice available.</i>	Payment with order by BACs or credit card. <i>Pro forma invoice available.</i>

- **Credit/Debit Cards** - Payment may be made by Visa, Delta, Mastercard, Maestro, Solo or Amex.
- **Cheque or Postal Orders** - Payable to Meditelle Limited.
- **BACs Bank Transfer** - please contact us to use this method.
- **Trade Accounts - Credit terms available as detailed above;** also available for regular customers upon application - conditions apply.



manufacture & delivery

Guidelines on Manufacture and Delivery

Manufacture

All our equipment products are British made to order. On standard custom made orders manufacturing time will normally take 15-20* working days from date of order.

* Manufacturing times are approximate and may be subject to change. This will be confirmed at time of ordering or during production. Please add a further 2-3 weeks to the normal custom-made manufacturing time for alternative bespoke finishes and commissioned order requirements. Please allow an additional 2-3 working days after manufacture completion for a standard courier delivery.

Delivery

Standard FREE Courier Delivery

Our standard courier service on all equipment orders £75 or over is offered free of charge throughout mainland UK. Goods are normally despatched by our nominated couriers who will deliver during normal weekday working hours to the business/practice delivery address you specify. For larger/heavier equipment identified with ▲ a specialist pallet courier will deliver sometime during a given 3 day period. This service transports the equipment fully built and crated to the entrance of your premises and does not include any installation or fitting (please see our personal delivery if you require an installation service).

Additional Delivery Services *see additional service charge panel overleaf*

Personal Delivery & Installation by Meditelle Technician/s

A specialist and personalised service where your equipment is delivered, assembled and installed for you by qualified Meditelle technical staff. We will arrange a specific working weekday and time window for delivery with you. In addition, your equipment will be demonstrated to you and you will have the opportunity to check over the equipment with the technician on-site.

Strongly recommended on larger equipment items, particularly hydraulic or electronic equipment identified with this symbol ▲ or if your premises are not at ground level.

Removal Service (offered with Personal Installation)

We also offer a removal service whereby you can arrange for our technicians to dispose of your old equipment. This must be agreed/arranged prior to our visit.

Manufacture & Delivery Notes: a signature is required against all our deliveries; we cannot accept responsibility for late deliveries caused by quality control or transport delays. For items identified with ▲ please refer to price list.

Export

We welcome export orders from around the world and are used to working with overseas clients who prefer to arrange their own shipping agent to collect and transport their export order from our UK Factory. Alternatively we can deliver our equipment worldwide by air or sea.

Overseas:-We regularly supply overseas clients throughout Europe and The Middle East.

Offshore:-We regularly ship to offshore UK destinations (e.g. Channel Islands/Ireland).

PRICES - All prices are quoted in pounds sterling and are subject to VAT at the prevailing rate.

FREE COURIER DELIVERY to mainland UK destinations on orders over £75. Orders under £75 add £6.95+vat per address.

For larger items ▲ free delivery is fully crated via specialist pallet courier; Meditelle Personal Installation service is available to order/ recommended on these items - see over for full details. For overseas and offshore delivery or FOB – please contact us.



Looking after your equipment

As a manufacturer we have the in-house expertise to offer a comprehensive repair and servicing facility:

Maintenance & Servicing see additional service charge panel

We recommend that in order to keep your Meditelle equipment in excellent condition, it should be serviced annually. For customers with fixed electric and hydraulic couches we offer a maintenance site visit which includes a thorough equipment safety check; routine maintenance plus an appraisal and cost estimate of any additional parts required. Please allow at least 4-5 weeks for us to schedule a site visit. Easily portable products can be returned to our factory workshop for servicing. To book please call 0121 332 1850.

Repairs see additional service charge panel

A repair facility is available for your Meditelle Equipment should it become damaged or require refurbishment after the guarantee period has elapsed. Easily portable products can be returned to our factory workshop; alternatively for larger equipment a technical site visit is offered. Any required parts are charged additionally to the cost of a repair/visit.

Onsite Re-upholstering Service

We offer an onsite re-upholstering service with all processes carried out by our expert upholsterer at your hospital/clinic premises. We can re-cover most brands of medical couches, plinths, treatment chairs and operator chairs. Please contact our customer services on 0121 332 1850 for a quotation.

Replacement Parts

We are able to supply spare/replacement component parts for our Meditelle equipment - contact our customer services for availability and cost (if applicable).

Additional Services - Price Information

WE OFFER A FREE STANDARD COURIER DELIVERY ON ALL EQUIPMENT ORDERS £75+

THROUGHOUT MAINLAND UK

ADDITIONAL DELIVERY SERVICES:

Personal Delivery with Technical Installation: chargeable by postcode area from £55 - £125 see Meditelle.co.uk for prices or call 0121 332 1850.

N.B. Removal Service: Free with Personal Installation.

Export: Offshore - Delivery by air or sea: POA dependant on weight and destination. Overseas - FOB; for long distance destinations we supply packaged and crated ex-factory for collection.

MAINTENANCE, SERVICING & REPAIR VISITS:

Site Visits: All Site visits chargeable by postcode area from £145 - £215 see Meditelle.co.uk for prices or call 0121 332 1850.

N.B. Any required parts are charged additionally to the cost of a visit.

Factory Service - £75+vat

Price includes: product check + general maintenance + quote for any additional factory repair + courier return after servicing.

Replacement Parts: POA (Or visit Meditelle.co.uk to download a parts price list)

Note: Pre-Payment is required in full for all servicing activities.



terms & conditions

Meditelle Guarantee

We make every effort to ensure that our equipment is manufactured to the highest standards and is received by you in the very best condition possible. Meditelle guarantees couches and equipment products against mechanical defect for 1 year and framework for 5 years (note: accessories and consumables are not included in this guarantee). The Meditelle Guarantee is covered by the following terms & conditions:

"We undertake for a period of 12 months from the date of invoice to make good, free of charge, by repair or replacement any mechanical defects or framework which are proved, to our reasonable satisfaction to be defective due to defects in material or workmanship so long as the goods have been used in accordance with our guidelines and subject to conditions 1-4 which will invalidate your warranty:

1. Misuse, neglect, accidental damage or normal wear and tear;
2. Repairs or modifications not performed or authorised by Meditelle;
3. Dismantling of equipment or components;
4. Relocation of large equipment items, typically electric and hydraulic couches, not performed or supervised by Meditelle.

Under these terms wear and tear is not covered i.e. upholstery/vinyl damage. All damages or shortages must be notified to MT within 24 hours of initial receipt. In this instance we request that all packaging/boxing is retained for safe return of the goods. Please note that vinyl upholstery covering is only guaranteed for the first 24 hours after initial receipt. No claims can be considered after this period and any accidental damage after this time e.g. upholstery rips and tears is not covered. A charge will be made for collection, return and repair (including an on-site Meditelle Technician visit) where it does not meet with the above stated terms of this guarantee".

Damages or Shortages

You are advised to check all deliveries carefully. Should packaging be damaged you MUST reject it or sign for it as damaged. Claims for shortages or damages in transit must be advised within 24 hours of receipt of order and confirmed in writing within 7 days to Meditelle. All packaging/boxing must be retained for safe return of the goods. Goods damaged in transit will be collected and replaced by MT subject to them being returned in the original packaging, securely fastened. Claims made outside this time limit will NOT be accepted. Where orders are Personally Delivered and Installed by Meditelle Technicians you will be asked to sign a satisfaction note on completion of fitting. In the event that such items prove to be faulty and need to be returned under the terms of this guarantee you are required to ensure that the items are securely packaged and fastened to prevent damage in transit.

Claims Under Warranty

For repair or replacement please contact us in the first instance to obtain return authorisation. Any item subject to a claim under guarantee must be returned to Meditelle carriage paid, for inspection. Reimbursement of the carriage is at the discretion of MT after inspection. We can arrange a courier collection on your behalf only on condition that the original packaging has been retained for secure return transportation. Items are returned at your own risk and we accept no responsibility for loss or damage in transit, neither will we repair such damage free of charge. For your own protection, please pack thoroughly, insure comprehensively and obtain a receipt from the carrier. Goods being returned under guarantee will only be accepted where a returns authorisation has been given by us. You must produce your original Invoice number and date of purchase to qualify under the guarantee. Under warranty either repair or replacement is totally at MT's discretion. In either case warranty against any mechanical defect expires after 1 year and for framework expires after 5 years, from the original invoice date. After repair/ replacement your equipment will be returned to you at MT's expense. If the items are found to be not faulty a test fee will be charged and the goods will be returned to you as received together with a test report. You are responsible for any collection or return delivery charges incurred.

If you have requested a technician site visit and the item/s are found not to be faulty under warranty you will be charged in full for the technical visit plus any other costs incurred.

Please retain your invoice as part of your Meditelle guarantee. The Company's warranty is subject to the Terms of Payment being strictly observed.

Customers

Meditelle sells on a 'Business to Business' basis exclusively supplying individuals working in partnerships or as sole traders and deal with public, private and voluntary sector health and therapy sector organisations. The equipment is specifically designed for expert use by professionals and not the general public. Meditelle sells at trade prices exclusively to business and professional customers and do not sell directly to the public at large. It is a condition of sale that the purchaser is such a professional practitioner (this includes students on professionally recognised courses) or an organisation. By placing an order with MT you are confirming that you are not a consumer and that you are purchasing goods for business or professional use and accordingly agree that consumer-specific legislation does not apply.

Buyer Responsibilities

Meditelle manufacture and supply an extensive range of products within the generic description of 'medical equipment' accordingly items of equipment may serve a variety of purposes across a diversity of procedures and applications. We aspire to produce quality goods with appropriate safety standards. In this context it is the responsibility of the purchaser to define their exact requirements in terms of the specific application and the regulatory framework of the working environment. If the regulatory framework or the treatment regime, the organisational context or special specification/performance criteria impose specific needs then it is a condition of supply that these must be stated by the purchaser at the time of placing the order.

It is your (the buyers) responsibility to make sure that the equipment is suitable to be used for your chosen application and all persons who use the equipment are properly instructed in its safe and correct use and that they are in possession of any instructions supplied by us. Any communication provided by MT in any form whatsoever is made in good faith however, selection and suitability of equipment is your responsibility.

Where MT modifies any specification at your request we require that you accept full responsibility for the outcome of such modifications. For individual custom design changes the user must ensure a full understanding of the implications of the changes before finalising the order as MT cannot accept responsibility for the fitness of purpose of the manufactured item nor for the order of unsuitable items arising from customer errors.

MT do not accept any responsibility for the consequences of misuse or user error of equipment supplied by us. We will not be liable for consequential loss in relation to damage or delays in transit. The buyer accepts full responsibility for any damage or loss which may occur after delivery of equipment. We specifically exclude any and all consequential loss claims. Your statutory rights are not affected.

Disclaimer

MT will use reasonable skill and care when providing technical advice and is based upon product expertise intended only as general guidance relating to the products capabilities and does not attempt to give you advice that relates to your specific discipline or application. Any purchasing decisions taken in response to the information given is assumed to be based upon the end users professional expertise since exact and specific usage criteria is beyond our capability.

Cancellation & Returns

Non-standard Equipment:

All equipment products manufactured to your specific requirements i.e. by way of colour, size or options are non-standard goods and cannot be cancelled. Prior to despatch non-standard goods that are in production cannot be cancelled and payment must be made in full. After despatch non-standard goods cannot be cancelled or supplied on a sale or return basis and may not be returned under any circumstances unless defective or damaged in the course of delivery. Alterations or modifications to orders can only be agreed if the item(s) are not in full production. We are unable to accept responsibility for customers ordering non-standard goods to the wrong size or specification. Care should be exercised where orders are placed by buyers, administrators or practice managers who are not treatment professionals. Meditelle do not accept responsibility for the order of unsuitable or inappropriate items arising from errors in specifying equipment requirements.

Standard Items:

Where standard items have been ordered in error, cancellation prior to despatch will be subject to a 5% handling charge. After despatch if standard goods are not as expected, Meditelle (MT) may agree to their return on the following conditions:- 1. A request must be made to MT within 7 working days of receipt of goods and confirmed in writing to us by letter, fax or email. 2. No goods will be accepted for refund unless a return authorisation has been given by MT prior to their return. 3. The item(s) must be returned in perfect condition complete in the original packaging, together with a copy of the Invoice. Goods returned damaged due to poor packaging will not entitle the buyer to a full credit/refund. 4. The company accepts no responsibility for loss or damage in transit to parcels being returned. 5. Any refunds will be made at purchase price of item less a 10% handling charge, within 30 days of their return to MT. The customer is responsible for full carriage costs for both original & forward consignments.

Prices & Specifications

Prices shown in our catalogue and on the internet are correct at date of publication but are subject to alteration without prior notice. Our trade prices are exclusive of VAT. Errors and omissions are excepted. We take special care to show correct specifications, sizes and weights and such descriptions, whilst given as a guide in good faith, are subject to modification as part of our on-going development programme. All dimensions and weights quoted are approximate, due to the manufacturing process dimensions have a tolerance of +/- 3.5cm; angular measurements have a tolerance of +/-10°; wood equipment has a +/-2cm size difference. Safe working load capacity assumes that any applied weight is distributed evenly. Colour finishes may vary between ranges. Technical standards may vary between models.

Manufacturing & Delivery

MT undertake to effect delivery as expeditiously as possible. Delivery dates cannot be guaranteed as they may be affected by circumstances beyond our control. MT does not accept any responsibility for transport delays causing late delivery. Manufacturing times quoted are in good faith, but shall not be binding. Handling charges may be incurred for re-despatched parcels. You will be deemed to have accepted the goods unless written notice of rejection is received by us within 7 days of delivery. Shortages of goods must be notified to us within 24hours of receipt.

Shipping Ex Works

All products collected and shipped from our factory through the buyers own designated shipping agent become the property of the buyer when they leave our building and any shipping damage or lost shipments are not the responsibility of MT.

Website Orders

Orders placed via our on-line ordering system are subject to the specific terms and conditions detailed on our website. We maintain a secure order facility and cannot accept responsibility for problems arising from the use of the internet.

Retention of Title

All goods remain the property of Meditelle until paid for in full.

Our Rights of Access

You authorise us to enter any land or premises where we reasonably believe any equipment to be, in order to inspect, test, repair, replace or reposses it.

Force Majeure

The company shall be entitled to cancel or delay delivery of orders if it is delayed, hindered or prevented from manufacture/delivery through circumstances beyond its control. Such circumstances shall include (but are not limited to) industrial action, fire, act of God or failure to deliver by component suppliers or carriers.



CE Marked - All Meditelle products comply with The Medical Devices Directive's essential requirements in Annex I of EC Directive 93/42/EEC and the technical documentation is detailed within the 'technical file'.

Electrical Safety - All Electronic Couches feature a CE approved 24v DC (6000n, 3.5amp) electric motor which has been tested for mechanical safety and load bearing and complies with the relevant EMC Directive/Low Voltage Directives - see page 1 of brochure for full details. Electronic height couches are designed to descend low enough for ease of patient transfer - see page 1 of brochure for full details.

Mechanical Safety & Load Testing - Meditelle couches have been load tested in accordance with CE requirements - see page 1 of brochure for full details.

Warranty - Meditelle guarantees couches and equipment products against mechanical defect for 1 year and framework for 5 years.

Terms and conditions correct at time of publication. Any additions, amendments or corrections will be published on the website www.meditelle.co.uk

Note: All descriptions, specifications and particulars contained in this brochure are given as a guide only. All dimensions and weights quoted are approximate and specification diagrams are merely representational. As our policy is one of continuous improvement we reserve the right to change specifications, prices and designs at any time without prior notice. All colours and finishes in this brochure are as accurate as the printing process will allow.



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