

Helmsley Series

Helmsley Electronic High-Performance Treatment Couches & Plinths

HEC1000 ▲	Electronic Couch, 2-piece leg lift	1095.00
HEC1005 ▲	Electronic Couch, 2-piece	1035.00
HEC1010 ▲	Electronic Couch, 3-piece knee lift	1135.00
HEC1020 ▲	Electronic Couch, 3-piece	1275.00
HEC1025 ▲	Electronic Couch, 3-piece with split leg	1395.00
HEC1040 ▲	Electronic Plinth, 3-piece manipulator with vent, filler & shoulder supports	1595.00
HEC1045 ▲	Electronic Plinth, 2-piece with vent & filler pad	1235.00
HEC1050 ▲	Electronic Plinth, 3-piece with vent, filler pad & end support	1395.00

Helmsley Options

XHC001	Hydraulic version	free
XHC002	27" width - to order on 1000-1025	60.00
XHC005	Anatomic Memory Foam	95.00
XHCvin	Alternative Waffle/Speckle/Oriental Vinyl (per unit)	60.00
XHC006	Colour Frames	80.00
XHC007	Silver Mist Frames	80.00
XHCbase	Base Variant to allow patient hoist access - to special order	POA

Key Accessories for Helmsley Series

HAChead	Head Section Finish on 1000-1025 - choice of plain/ breather hole & bung/ round recess, filler pad & cushion	free
HAC964	Towel Roll Holder to fit 1000-1025/1045	25.00
HAC971	Adjustable Padded Face Cradle to fit 1000-1025 - to be ordered with couch	60.00
HAC972	Cradle Arm Rest Support for 1000-1025	50.00
HAC989	Side Extensions/Raised Arm Supports (pair) for 1000-1025/1045-1050	80.00
HAC990	Side Extensions/Arm Supports (pair) with drop down facility for 1000-1025/1045-1050	80.00
HAC991	Safety Rail (pair) for 1000-1025/1045-1050	115.00

Buckingham Series

Buckingham Electronic & Hydraulic Couches

BEC500 ▲	Electronic Couch, 2-piece with breather hole	690.00
BEC510 ▲	Electronic Couch, 2-piece	690.00
BEC520 ▲	Electronic Couch, 3-piece with breather hole	750.00
BEC530 ▲	Electronic Couch, 3-piece	750.00
BEC540 ▲	Electronic Couch, 2-piece extra wide with breather hole	865.00
BEC545 ▲	Electronic Couch, 2-piece extra wide	865.00
BEC550 ▲	Hydraulic Couch, 2-piece with breather hole	490.00
BEC560 ▲	Hydraulic Couch, 2-piece	490.00
BEC555 ▲	Hydraulic Couch, 3-piece with foot end lift & breather hole	530.00
BEC565 ▲	Hydraulic Couch, 3-piece with foot end lift	530.00

Buckingham Options

XBC001	27" Width - to order on 500-530	50.00
XBC008	48" Width - to order on 540-545	80.00
XBC004	Anatomic Memory Foam - to order on 500-530/550-565	65.00
XBC010	Anatomic Memory Foam - to order on 540-545	95.00
XBCvin	Alternative Waffle/Speckle/Oriental Vinyl (per unit)	35.00
XBC002	Colour Frames	35.00
XBC005	Silver Mist Frames	35.00
XBC006	Gas-Sprung Lever Control on back section on 500-510/550-565	30.00
XBC007	Gas-Sprung Lever Controls on back and foot sections on 520-530	60.00
XHP001	Hydraulic Pump, Right Hand Fit - to order on 550-565	20.00

Key Accessories for Buckingham Series

BAC914	Bung for breather hole	20.00
BAC916	Towel Roll Holder	18.00
BAC985	Adjustable Padded Face Cradle - to be ordered with couch	50.00
BAC986	Cradle Arm Rest Support	40.00
BAC918	Adjustable Armrests for 500-530	50.00
BAC987	Workstation Arms for 500-530	65.00
BAC921	Safety Rail (pair) for 500-545	115.00
BAC917	Castor Wheels with lockable Brake for 500-530	25.00

Chatsworth Series

Chatsworth Electronic & Hydraulic Treatment Chairs

CTC405 ▲	Hydraulic Chair with arms, head rest & foot bar	305.00
CTC410 ▲	Hydraulic Salon Chair	475.00
CTC415 ▲	Hydraulic Salon Chair with split leg	535.00
CTC420 ▲	Electronic Salon Chair	595.00
CTC425 ▲	Electronic Salon Chair with split leg	655.00
CTC430 ▲	Chair - Electronic height with breather hole	995.00
CTC440 ▲	Chair - Electronic height	995.00
CTC450 ▲	Split Leg Chair - Electronic height with breather hole	1095.00
CTC460 ▲	Split Leg Chair - Electronic height	1095.00

Chatsworth Options		
XCC008	24" Width - to order on 410-425	50.00
XCC004	27" Width - to order on 430-460	55.00
XCC005	Anatomic Memory Foam - to order on 410-460	80.00
XCCvin	Alternative Waffle/Speckle/Oriental Vinyl (per unit)	45.00
XCC001	Colour Frames	35.00
XCC007	Silver Mist Frames	35.00
XCC011	Gas-Sprung Lever Controls on back and foot sections on 410-425	60.00

Key Accessories for Chatsworth Series		
CAC965	Fitted Bung for 430/450 - to be ordered with chair	23.00
CAC915	Towel Roll Holder for 430-460	20.00
CAC912	Head Rest Support for 410-425	20.00
CAC951	Head Rest Support for 430-460	30.00
CAC911	Adjustable Armrests for 410-425	40.00
CAC913	Adjustable Armrests for 430-460	50.00
CAC975	Adjustable Padded Face Cradle to fit 430-460 - to be ordered with chair	50.00
CAC978	Cradle Arm Rest Support for 430-460	40.00
CAC966	Castor Wheels with lockable Brake for 410-460	25.00

Blenheim Series		
Blenheim Static Couches		
BSC300	Static Couch with breather hole	175.00
BSC310	Static Couch	175.00
BSC305	Static Couch with four integral steel drawers & breather hole	235.00
BSC315	Static Couch with four integral steel drawers	235.00
BSC330	Static Couch with breather hole	255.00
BSC340	Static Couch	255.00
BSC335	Static Couch, 3-piece with foot end lift & breather hole	295.00
BSC345	Static Couch, 3-piece with foot end lift	295.00
BSC350	Static Couch with breather hole	275.00
BSC360	Static Couch	275.00
BSC370 ▲	Static Couch, 3-piece with foot end drop & breather hole	305.00
BSC375 ▲	Static Couch, 3-piece with foot end drop	305.00

Blenheim Options		
XBS003	26" Width - to order on 330-360	35.00
XBS002	28", 30" or 32" alternative fixed height - to order on 330-345	free
XBS005	Anatomic Memory Foam	45.00
XBS001	Colour Frames	30.00
XBS006	Silver Mist Frames	30.00

Key Accessories for Blenheim Couches		
BAC909	Bung for breather hole	15.00
BAC910	Towel Roll Holder	15.00
BAC983	Adjustable Padded Face Cradle to fit 330-375 - to be ordered with couch	40.00
BAC984	Cradle Arm Rest Support for 330-375	30.00

Wood Collection		
Benches, Tables & Relaxers		
BSC380 ▲	Wood Bench - 2-piece, height adjustable with shelf & breather hole	495.00
BSC381 ▲	Wood Bench - 2-piece, height adjustable with shelf	495.00
BSC382 ▲	Wood Table - 2-piece, height adjustable with breather hole	450.00
BSC383 ▲	Wood Table - 2-piece, height adjustable	450.00
BSC384 ▲	Wood Bench - 3-piece, height adjustable with cabinet & breather hole	945.00
BSC385 ▲	Wood Bench - 3-piece, height adjustable with cabinet	945.00
BSC386 ▲	Wood Spa Bench - 2-piece with breather hole	845.00
BSC387 ▲	Wood Spa Bench - 2-piece	845.00
BSC388 ▲	Wood Spa Relaxer - Chaise	595.00

Mix & Match Furniture		
BTR389	Wood Workstation	275.00
BTR390	Wood Trolley	225.00
BTR391	Wood Manicure Bar	425.00
BAC392	Wood Double Client Steps	95.00
BAC393	Wood Single Client Step	45.00
BAC394	Wood 3-fold Screens with Curtains	205.00
BAC395	Wood Side Table	125.00

Wood Options		
XBS008	27" Width - to order on 380-383	50.00
XBS007	30" Width - to order on 386-387	55.00
XBS004	Anatomic Memory Foam - to order on 380-388 Wood	65.00
XBSvin	Alternative Waffle/Speckle/Oriental Vinyl (per unit)	35.00
XBS009	Contrasting Vinyl Colours for Corners on Wood Collection	free
XBS010	Alternative Wood Colour Finish on Wood Collection (per unit)	45.00

Key Accessories for Wood Collection		
BAC963	Bung for breather hole - to be ordered with couch	20.00
BAC974	Adjustable Padded Face Cradle - to be ordered with couch	45.00
BAC967	Cradle Arm Rest Support	35.00
BAC992	Head Support for 388 Wood Relaxer	30.00
BAC993	Air Filter for Wood Manicure Bar	110.00
BAC994	Power Panel for Wood Manicure Bar	15.00
BAC995	Hand Rest Pad - for Wood Manicure Bar	15.00

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Osborne Portable Series

Osborne Portable Cable Tables

OPC200	Aluminium Cable Table, Adjustable Height with breather hole	310.00
OPC201	Beechwood Cable Table, Adjustable Height with breather hole	310.00
OPC202	Beechwood Cable Table, Adjustable Height with foot end lift & breather hole	340.00
OPC200 Oslux	Aluminium Oslux Cable Table, Adjustable Height with breather hole	370.00
OPC201 Oslux	Beechwood Oslux Cable Table, Adjustable Height with breather hole	370.00

Key Accessories for Osborne Series

OAC905	Fitted Face Bung for 200-202 - to be ordered with table	20.00
OAC918 Oslux	Fitted Face Bung for 200-201 Oslux- to be ordered with table	23.00
OAC291	Adjustable Padded Face Cradle to fit 200-201 tables	40.00
OAC294 Oslux	Adjustable Padded Face Cradle to fit 200-201 Oslux tables	43.00
OAC292	Cradle Arm Rest Support for 200-201	30.00
OAC295 Oslux	Cradle Arm Rest Support for 200-201 Oslux	33.00
OAC901	Clip-on Paper Roll Holder	13.00

Osborne Travel Accessories

Carrying Cases for Osborne Series - navy blue nylon, supplied with clip-on adjustable shoulder strap		
OAC906	Carry Case with side grab handle and fastening front pocket - to fit 27" table	33.00
OAC908	Carry Case with Integral Wheels, side grab handle and fastening front pocket - to fit 27" table	45.00
OAC982	Couch Trolley	60.00

Windsor Portable Series

Windsor Portable Couches

WPC100	Standard Height Portable Couch with breather hole	175.00
WPC110	Standard Height Portable Couch	175.00
WPC120	Taller Height Portable Couch with breather hole	185.00
WPC130	Taller Height Portable Couch	185.00
WPC140	Adjustable Height Portable Couch with breather hole	200.00
WPC150	Adjustable Height Portable Couch	200.00

Duo-Lift

WPC161	Foot Lift Standard Height Portable Couch with breather hole	205.00
WPC162	Foot Lift Standard Height Portable Couch	205.00
WPC163	Foot Lift Adjustable Height Portable Couch with breather hole	230.00
WPC164	Foot Lift Adjustable Height Portable Couch	230.00
WPC165	Knee Lift Standard Height Portable Couch with breather hole	215.00
WPC166	Knee Lift Standard Height Portable Couch	215.00
WPC167	Knee Lift Adjustable Height Portable Couch with breather hole	240.00
WPC168	Knee Lift Adjustable Height Portable Couch	240.00

Windsor Options

XWP001	26" Width	30.00
XWP004	3" Foam Thickness	30.00
XWP005	Anatomic Memory Foam	35.00
XWP002	Double Back Bar - to order on 100-150	13.00
XWP003	Colour Frames	25.00

Key Accessories for Windsor Series

WAC900	Face Plug for breather hole - to be ordered with couch	13.00
WAC901	Clip-on Paper Roll Holder	13.00

Windsor Travel Accessories

Carrying Cases for Windsor Couches - navy blue nylon, supplied with clip-on adjustable shoulder strap		
WAC903	Carry Case - standard size to fit 24" couch	23.00
WAC903X	Carry Case - larger size to fit wider or thicker couch options	28.00
WAC954	Carry Case with Integral Wheels - standard size to fit 24" couch	35.00
WAC954X	Carry Case with Integral Wheels - larger size to fit wider or thicker couch options	40.00
WAC982	Couch Trolley	60.00

Ascott Series

Ascott Portable Foot Stools

ARF600	Reflexology Foot Stool	85.00
ARF601	Aslux Reflexology Foot Stool	120.00

Ascott Portable Treatment Chairs

APC620	Massage Chair - Steel	255.00
APC621	Massage Chair - Lightweight Aluminium	335.00

Ascott Options

XAR001	Colour Frames on 600-601 Foot Stool	13.00
XAR002	Anatomic Memory Foam - to order on 600-601 Foot Stool	15.00
XAP003	Colour Frames on 620 Massage Chair	35.00

Key Accessories for Ascott Series

AAC957	Vinyl Half Bolster with elasticated strap to fit 600 Foot Stool	15.00
AAC996	Aslux Vinyl Half Bolster with elasticated strap to fit 601 Foot Stool	18.00
AAC997	Sternum Chest Pad for 620-621 Massage Chair	20.00

Ascott Travel Accessories

AAC920	Carry Case with straps - for 600-601 Foot Stool (blue nylon)	17.00
AAC919	Carry Case with side grab handles - for 620-621 Massage Chair (blue nylon)	30.00
AAC907	Carry Case with Integral Wheels and side grab handles - for 620-621 Massage Chair (blue nylon)	40.00

*Mainland UK only. Orders under £60 add £6.95 + vat per address.

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Burley Series

Burley Operator Stools & Chairs

BST700	Small Compact Stool	47.00
BST702	Portable Folding Adjustable Height Stool	49.00
BST710	Stool with black base	52.00
BST720	Stool with aluminium base	64.00
BST730	Chair with black base	65.00
BST740	Chair with aluminium base	77.00
BST750	Ringbase Operator Stool	74.00
BST760	Ringbase Operator Chair	87.00
BST770	Technician Stool	74.00
BST775	High Rise Technician Stool with foot ring	124.00
BST780	Tri Shaped Ergo Stool	77.00
BST785	Tri Shaped Ergo Chair	90.00

Burley Posture Saddle Stools

BST790	Saddle Stool	115.00
BST791	Tilting Saddle Stool	140.00
BST792	Compact Saddle Stool	100.00
BST793	Tilting Compact Saddle Stool	125.00
BST794	High-Rise Saddle Stool with foot ring	165.00

Burley Options

XBE001	Taller Gas Strut	9.00
XBE003	Lower Gas Strut	7.00
XBE004	3" Foam Thickness - to order on 702	10.00
XBE005	Anatomic Memory Foam - to order on Saddle Stools	20.00
XBEvin	Alternative Waffle/Speckle/Oriental Vinyl (per unit)	15.00
XBE006	Contrasting Vinyl Colours on Saddle Stools	15.00
XBE002	Colour Frames on 702	13.00
XBE007	Silver Mist Base on 720/740	15.00
XBEring	Ringbase Variant on Saddle Stools	10.00

Burley Travel Accessories

BAC968	Carry Case with handles for 702 Portable Stool (blue nylon)	13.00
BAC981	Backpack for 702 Portable Stool (blue nylon)	13.00

Warwick Series

Warwick Trolleys - For Wood Trolleys/Nail Bar see Blenheim Wood Collection

WTR800	2-Tier Trolley Compact	69.00
WTR810	3-Tier Trolley Compact	79.00
WTR820	3-Tier Trolley Compact with integral steel drawer	99.00
WTR830	3-Tier Trolley Workstation with integral steel drawer	145.00
WTR840	Portable Nail Table	105.00
WTR850	Manicure trolley with acrylic top	125.00
WTR860	Silver Wax Station	95.00
WTR870	'Z' Trolley	115.00
WTR890	Silver Spa Tower Trolley	115.00
WTR895	Silver Spa Compact Trolley	115.00

Trolley Options

XWE001	Colour Frames	25.00
XWE003	Silver Mist Frames	25.00

Key Accessories for Trolleys

WAC923	Plastic Drawer	10.00
WAC924	Plastic Drawer with divider	10.00
WAC925	Mag Lamp Holder Side Panel for 800-830	13.00
WAC926	Electric Power Panel, twin socket (13 amp), 2m lead, cable tidy, lamp holder for 800-830/850	28.00
WAC930	Electric Power Panel, twin socket (13 amp), 2m lead, cable tidy for 870	10.00
WAC988	Carry Case with shoulder straps for 840 Portable Nail Table (blue nylon)	30.00

Warwick Magnifying Lamps & Lamp Stands

WMG850	Ultra Slim Fluorescent Magnifying Lamp	125.00
WMG860	Slimline Fluorescent Magnifying Lamp with chrome finish	125.00
WMG870	Standard Salon Magnifying Lamp	47.00
WMG880	Classic Fluorescent Magnifying Lamp	97.00
WMG890	Portable Magnifying Lamp with shoulder bag	65.00
WMG891	Lamp Floor Stand - with 5 spoke black base on castors	49.00
WMG892	Lamp Floor Stand - with 5 spoke chrome base on castors	59.00

Key Accessories for Lamps

WAC931	Lamp Wall Bracket	10.00
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Warwick Screens - For Wood Screens see Blenheim Wood Collection

WSC898	4-fold Screens with white frame finish	140.00
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Screen Options

XWE004	Colour Frames	15.00
XWE005	Silver Mist Frames	15.00

Key Accessories for Screens

WAC960	Curtains, pack of 4 white or navy blue	30.00
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Warwick Steps - For Wood Steps see Blenheim Wood Collection

WST899	Client Steps, 2-tier with vinyl upholstered top	55.00
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Steps Options

XWE006	Colour Frames	9.00
XWE007	Silver Mist Frames	9.00

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Beutelle Accessories Series

Coverings and Protection - please state required colour when ordering

Luxury Cover Colour Choices: White, Black, Dark Green, Aqua, Dark Blue, Lilac

BAC976	Luxury Towelling Couch Cover with breather hole	15.00
BAC977	Luxury Towelling Couch Cover	15.00
BAC933	Cellular Blanket - Colour Choices: White, Aqua	15.00
BAC934	PVC Couch Protecting Cover	10.00
BAC935	Paper Bed Roll, 20" high quality, double thickness - single	3.25
BAC936	Paper Bed Rolls, 20" high quality, double thickness - case of 9	25.50
BAC961	Paper Face Cradle Covers - pack of 25	13.00
BAC962	Paper Face Cradle Covers - pack of 50	21.50

Towels 100% cotton, 500g - please state required colour when ordering

Towel Colour Choices: White, Dark Green, Dark Blue, Lilac

BAC939	Hand Towel 90 x 50cm - single	3.25
BAC940	Hand Towel - pack of six	16.25
BAC941	Bath Towel 130 x 70cm - single	6.25
BAC942	Bath Towel - pack of six	31.25
BAC973	Bath Sheet 150 x 100cm - single	10.25
BAC991	Bath Sheet - pack of six	51.25
BAC943	Towelling Robe, one size (white only)	16.00

Accessory Bags and Packs

BAC969	Nylon Accessory Bag (blue)	14.50
BAC979	Nylon Accessory Backpack (blue)	23.00
BAC970	Beutelle Essential Accessory Kit - Towelling Cover, Cellular Blanket, Paper Roll, 2 Hand Towels, 2 Bath Towels & Nylon Accessory Bag *SAVE £9.75*	57.00
BAC980	Beutelle Accessory Backpack - Towelling Cover, Cellular Blanket, Paper Roll, 1 Hand Towel, 1 Bath Towel, 1 Bath Sheet & Nylon Backpack *SAVE £9.00*	67.00

Soft Cushions (white towelling only)

BAC937	Soft Oval Face Cushion with Towelling Cover	14.00
BAC937C	Towelling Cover for Oval Face Cushion	7.00
BAC938	Soft Pillow with Towelling Cover	14.00
BAC938C	Towelling Cover for Pillow	7.00

Vinyl Bolster Supports

Vinyl Colour Choices: White, Navy, Royal, Black, Lilac, Moss Green, Aqua, Mulberry, Barleycorn, Olive

BAC945	Vinyl Full Round Bolster	15.00
BAC946	Vinyl Half Round Bolster	15.00
BAC947	Vinyl Half Bolster with elasticated strap	15.00
BAC948	Vinyl Horseshoe Face Cushion	15.00
BAC949	Bolster Pack including Full, Half & Face Bolsters *SAVE £10.00*	35.00
BAC950	Vinyl Back Wedge Support	35.00
BAC952	Vinyl Shaped Foot Supports (pair)	25.00

Vinyl Bolsters and Accessories finished in Oslux Soft Suedette upholstery available to order

Compact Discs

BCD011	Calmotherapy Compact Disc	11.00
BCD013	Holistic Massage Compact Disc	11.00
BCD014	Massage Compact Disc	11.00
BCD015	Reflexology Compact Disc	11.00
BCD016	Spa Compact Disc	11.00

Beutelle Equipment Suites

SALPAC300	BSC300 couch with breather hole, BAC910 towel roll holder, BST730 chair, WTR810 3-tier trolley (paper roll not included) *SAVE £65*	269.00
SALPAC310	BSC310 couch (no breather hole), BAC910 towel roll holder, BST730 chair, WTR810 3-tier trolley (paper roll not included) *SAVE £65*	269.00
SALPACSVR	BSC350 couch with breather hole, BAC909 bung, BST740 chair, WST899 steps, WTR895 trolley - finished in silver mist frame option *SAVE £66*	525.00
HYDPAC550 ▲	BEC550 hydraulic couch with breather hole, BAC914 bung, BAC916 towel roll holder, BST740 chair, WTR820 trolley (paper roll not included) *SAVE £75*	629.00
ELCPAC520 ▲	BEC520 electronic couch with breather hole, BAC914 bung, BAC916 towel roll holder, BAC918 armrests, BST790 saddle stool, WTR870 trolley (paper roll not included) *SAVE £89*	979.00
WOODPAC3 ▲	BSC386 bench with breather hole, BTR390 trolley, BAC392 steps, BAC394 screens with curtains, all with beechwood finish *SAVE £90*	1280.00
WOODPAC4 ▲	BSC387 bench (no breather hole), BTR390 trolley, BAC392 steps, BAC394 screens with curtains, all with beechwood finish *SAVE £90*	1280.00

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We're here to help you

- Expert, knowledgeable advice and guidance on any of our products
- Information on manufacturing lead times and delivery options when placing your order
- Personal quotations for larger order requirements
- Technical assistance on bespoke product requirements

To speak to a Beautelle advisor call 0121 322 0920 or email enquiry@beautelle.co.uk

Payment

Prices - All products in the brochure are listed at trade prices and are therefore subject to VAT at 17.5% (where applicable).

Payment methods:

Purchases by Sole Traders, Professional Individuals; Partnerships; Organisations; Students - Payment with order by credit card, cheque or BACs.

NHS - Clinics, Hospitals, Dental, GP Surgeries & Nursing Homes

Fax or Mail your purchase order (must have an official purchase order number).

We will then invoice on a 30 day basis.

UK Government - Laboratories, Universities, Emergency Services; PLC Companies

Fax or Mail your purchase order (must have an official purchase order number). We will then invoice on a 30 day basis.

Ltd Companies; Project Managers/Designers, Contractors

Payment with order by credit card, cheque or BACs. Proforma invoice available.

Delivery Outside of the UK

Payment with order by credit card or BACs. Proforma invoice available.

All of the above can pay instantly either via the telephone or directly on our website using most credit cards

- Credit/Debit Cards - Payment may be made by Visa, Mastercard, Switch/Maestro or Solo
- Cheque or Postal Orders - Payable to Beautelle Limited. Please allow 5 working days for cheques to clear before your order is put into production.
- BACs Bank Transfer - please contact us to use this method.

Trade Accounts - credit available for regular customers upon application - conditions apply.

Guidelines on Manufacture and Delivery

Manufacture

We manufacture all equipment to order. On standard custom made orders manufacture time will normally take 15* working days from date of order. On larger custom built salon orders identified with ▲ manufacturing time is 20* working days from date of order. Cheques require clearance before the order is manufactured.

*Note: *Manufacture times are approximate and may be subject to change. This will be confirmed at time of ordering or during production. Please add a further 2-3 weeks to the normal custom-made manufacturing time for alternative bespoke finishes and commissioned order requirements eg. alternative wood colour finish. Please allow an additional 2-3 working days for delivery.*

Delivery

Goods are normally despatched by our nominated couriers. Our standard courier service on all equipment orders £60 or over is offered free of charge throughout mainland UK.

A signature is required against all our deliveries; we cannot accept responsibility for late deliveries caused by transport delays.

Standard Courier Delivery

The courier will deliver during normal weekday working hours to the address you specify.

For larger/heavier equipment identified with ▲ a specialist pallet courier will deliver sometime during a given 3- day period. This service transports the equipment fully built, and crated to the entrance of your premises and does not include any installation or fitting (please see our personal delivery if you require an installation service).

Additional Manufacturing and Delivery Services

(See additional service charges panel)

Personal Delivery & Installation by Beautelle Technicians

(standard manufacturing times apply).

A specialist and personalised service where your equipment is delivered, assembled and installed for you by qualified Beautelle technical staff. We will arrange a specific working weekday and time window, for delivery with you. In addition, your equipment will be demonstrated to you and you will have the opportunity to check over the equipment with the technician on-site. Strongly recommended on larger salon items (particularly hydraulic or electronic equipment) identified with this symbol ▲ on salon suite orders or if your premises are not at ground level.

Personal Delivery & Installation - Additional Services

We also offer a removal service whereby you can arrange for our technicians to dispose of your old equipment. This must be agreed/arranged with us prior to our visit. Should you wish to delay your personal delivery and installation we also provide a safe and secure storage service.

Accelerated Manufacture with Speedy Delivery

An express manufacture and delivery priority service - please check availability.

Specified Day for Delivery (standard manufacturing times apply)

Book a specified weekday or Saturday for your courier delivery.

FREE* STANDARD COURIER DELIVERY ON ALL EQUIPMENT ORDERS £60 OR OVER THROUGHOUT MAINLAND UK

Additional Manufacturing and Delivery Service Charges

Personal Delivery & Installation:

1-2 units £75.00 +vat	3-6 units £115.00 +vat
7-10 units £155.00 +vat	10+ units - POA

Additional Services:

Removal Service- removal & disposal of old equipment (to be agreed prior to visit). Free of Charge with Personal Installation.

Accelerated Manufacture with Speedy Delivery:

Priority portable couch/chair £20.00 +vat

Priority static couch/chair £25.00 +vat

Priority stool/trolley £15.00 +vat

(please check for availability)

Specified Day for Delivery:

Specified Weekday £10.00 +vat

Specified Saturday £20.00 +vat

(standard manufacturing times apply)

Export

We welcome export orders from around the world and are used to working with overseas clients who prefer to arrange their own shipping agent to collect and transport their export order from our UK Factory. Alternatively we can deliver our equipment worldwide by air or sea.

Offshore

We regularly ship to offshore UK destinations (e.g. Channel Islands/Ireland).

Export/offshore courier rates are dependant on weight and destination - competitive rates available on request.

Looking after your equipment investment

Feel confident in the knowledge that you have purchased your equipment direct from the manufacturer with the expertise to offer a comprehensive repair and servicing facility.

Maintenance & Servicing:

(please refer below for service charges).

After our 12 month guarantee has elapsed we strongly recommend that in order to keep your Beautelle equipment in excellent condition, it should be serviced regularly.

Our service includes a general 10 point maintenance check & fix; a safety check; an appraisal & cost estimate of any additional factory repair.

Easily portable products can be returned to our factory workshop for servicing. For customers with fixed electric and hydraulic couches and salon suites we offer a thorough on-site inspection, maintenance and repair service. Please allow approx. 4-6 weeks for us to schedule a site visit - to book please call 0121 322 0920

Out-of-guarantee Repairs:

Our factory workshop can also offer a comprehensive repair facility for your Beautelle Equipment should it become damaged or require refurbishment or re-upholstering due to general wear. Please contact our customer services on 0121 322 0920 for a quotation.

Replacement parts:

We are able to supply spare/replacement component parts for our Beautelle equipment - contact our customer services for availability and cost (if applicable), or complete the parts form online at www.beautelle.co.uk

Factory service - £65.00 +vat

Price includes: product check + general maintenance + quote for any additional factory repair + courier return after servicing.

Maintenance site visit - £145.00+v

(England & Wales - Scotland POA).

Price includes: onsite visit by Beautelle Technician + equipment check + general maintenance + quote for any additional offsite factory repair. (allow approx. 4/5 weeks for a site visit).

Cancellation and Returns

Non-Standard Equipment

Products manufactured to your specific requirements i.e. by way of colour, size or options are non-standard goods and cannot be cancelled.

Prior to despatch non-standard goods that are in production cannot be cancelled and payment must be made in full.

After despatch non-standard goods cannot be cancelled or supplied on a sale or return basis.

Alterations or modifications to orders can only be agreed if the item(s) are not in full production.

We are unable to accept responsibility for customers ordering non-standard goods to the wrong size or specification.

Care should be exercised where orders are placed by buyers, administrators or practice managers who are not treatment professionals. Beautelle do not accept responsibility for the order of unsuitable or inappropriate items arising from errors in specifying equipment requirements.

Standard Items

Where standard items have been ordered in error, cancellation prior to despatch will be subject to a 5% handling charge.

After despatch if standard goods are not as expected, Beautelle Ltd (BL) may agree to their return on the following conditions:

1. A request must be made to BL within 7 working days of receipt of goods and confirmed in writing to us by letter, fax or email.
 2. No goods will be accepted for refund unless a return authorisation has been given by BL prior to their return.
 3. The item(s) must be returned in perfect condition complete in the original packaging, together with a copy of the invoice. Goods returned damaged due to poor packaging will not entitle the buyer to a full credit/refund.
 4. The company accepts no responsibility for loss or damage in transit to parcels being returned.
 5. Any refunds will be made at purchase price of item less a 10% handling charge, within 30 days of their return to BL.
- The customer is responsible for full carriage costs for both original and forward consignments.

Prices and Specifications

Prices shown in our catalogue and on our website are correct at date of publication but are subject to alteration without prior notice. Prices on our price list and website are shown exclusive of VAT. Errors and omissions are excepted. We take special care to show correct specifications, sizes and weights and such descriptions, whilst given as a guide in good faith, are subject to modification as part of our on-going development programme. All dimensions and weights quoted are approximate. Colour finishes may vary between ranges. Due to the wood treatment process a +/- 2cm size difference/slight weight variation may apply to wooden equipment.

Manufacturing and Delivery

Manufacturing times quoted are in good faith, but shall not be binding. BL undertake to effect delivery as expeditiously as possible. Delivery dates cannot be guaranteed as they may be affected by circumstances beyond our control. BL does not accept any responsibility for transport delays causing late delivery. Extra handling charges may be incurred for re-despatched parcels. Shipping Ex Works - all products collected and shipped from our factory through the buyers own designated shipping agent become the property of the buyer when they leave our building and any shipping damage or lost shipments are not the responsibility of BL.

Force Majeure

The company shall be entitled to cancel or delay delivery of orders if it is delayed, hindered or prevented from manufacture/delivery through circumstances beyond its control. Such circumstances shall include (but are not limited to) industrial action, fire, act of God or failure to deliver by component suppliers or carriers.

BL do not accept any responsibility for the consequences of misuse or user error of equipment supplied by us. We will not be liable for consequential loss in relation to damage or delays in transit. The buyer accepts full responsibility for any damage or loss which may occur after delivery of equipment. We specifically exclude any and all consequential loss claims. Your statutory rights are not affected.

Guarantee

All our equipment is covered by a 12 month manufacturers guarantee (accessories are not included in the guarantee). We make every effort to ensure that our quality equipment is manufactured to the highest standards and is received by you in the very best condition possible. Our 12 month guarantee is covered by the following terms and conditions:

We undertake for a period of 12 months from the date of invoice to make good, free of charge, by repair or replacement any mechanical defects subject to conditions 1-4 which will invalidate your warranty:

1. Misuse, neglect, accidental damage or normal wear and tear;
2. Repairs or modifications not performed or authorised by Beautelle;
3. Dismantling of equipment or components;
4. Relocation of large equipment items, typically electric and hydraulic couches, not performed or supervised by Beautelle.

Under these terms wear and tear is not covered i.e. upholstery/vinyl damage. All damages or shortages must be notified to BL within 24 hours of initial receipt. In this instance we request that all packaging/boxing is retained for safe return of the goods. Please note that vinyl upholstery covering is only guaranteed for the first 24 hours after initial receipt. No claims can be considered after this period and any accidental damage after this time e.g. upholstery rips and tears, is not the responsibility of the manufacturer. A charge will be made for collection, return and repair (including an on-site Beautelle Technician visit), where it does not meet with the above stated terms of this guarantee".

Conditions

You are advised to check all deliveries carefully. Should the package(s) be damaged you MUST reject it or sign for it as damaged. Claims for shortages or damages in transit must be advised within 24 hours of receipt of order and confirmed in writing within 7 days to Beautelle Ltd. Any such damage reported within 24 hours will be collected and replaced by BL. In this instance we require that the product is returned securely fastened in the original packaging/boxing. Claims made outside this time limit will NOT be accepted. Where orders are Personally Delivered and Installed by Beautelle Technicians you will be asked to sign a satisfaction note on completion of fitting. In the event that such items prove to be faulty and need to be returned under the terms of this guarantee you are required to ensure that the items are securely packaged and fastened to prevent damage in transit.

We want to make a repair or replacement as quick and easy as possible for you. Please contact us in the first instance to obtain return authorisation. Any item subject to a claim under guarantee must be returned to Beautelle Ltd, carriage paid, for inspection. If you would like us to arrange a courier collection on your behalf we will of course be happy to do this on condition that the original packaging has been retained for secure return transportation. Reimbursement of the carriage is at the discretion of BL, after inspection. Items are returned at your own risk and we accept no responsibility for loss or damage in transit, neither will we repair such damage free of charge. For your own protection, please pack thoroughly, insure comprehensively and obtain a receipt from the carrier. Goods being returned under guarantee will only be accepted where a returns authorisation has been given by us. You must produce your original invoice number and date of purchase to qualify under the 12 month guarantee. Under warranty either repair or replacement is totally at BLs discretion. In either case warranty expires 12 months from the original invoice date. After repair/replacement, your equipment will be returned to you at BLs expense. Please retain your customer invoice as part of your Beautelle guarantee. The Company's warranty is subject to the Terms of Payment being strictly observed.

Repairs and Servicing

After our 12 month guarantee period has expired, we recommend that your Beautelle couch should be serviced regularly. Our factories also offer a comprehensive repair facility for your Beautelle couch should it become damaged or require refurbishment or re-upholstering due to general wear.

Please contact one of our advisors for a competitive quotation - 0121 322 0920.

Customers

Beautelle Ltd sell on a 'Business to Business' basis and accordingly supply individuals working in partnerships or as sole traders and deal with public, private and voluntary sector organisations. The equipment is specifically designed for health and therapy treatments for expert use by professionals and not the general public. Beautelle Supplies Ltd sell at trade prices exclusively to business and professional customers and do not sell directly to the public at large. It is a condition of sale that the purchaser is such a professional practitioner or an organisation (this includes students on professionally recognised courses completing the practical treatment phases of their training). By placing an order with BL you are confirming that you are not a consumer and that you are purchasing goods for business or professional use and accordingly agree that consumer-specific legislation does not apply.

Website Orders

Orders placed via our on-line ordering system are subject to the specific terms and conditions detailed on our website. We maintain a secure order facility and cannot accept responsibility for problems arising from the use of the internet.

Mail Order Deliveries - Important Customer Guidelines

We make every effort to ensure that our products arrive with you in the best condition possible. When you receive your parcel(s) from the courier please follow these guidelines: If the parcel(s) looks damaged sign for it as 'damaged' or reject it from the courier. In the event of damage please notify Beautelle Ltd immediately and retain all packaging. Always check the contents of your parcel against your itemised invoice enclosed in the parcel. Please report any shortages to BL within 24 hours. Any query reported within 24 hours will be dealt with by our Customer Services as expeditiously as possible. Call 0121 322 0920.

Retention of Title

All goods remain the property of Beautelle Ltd until paid for in full.